

## National Contracted Facility/Vendors

The following national vendors are available to provide services to UnitedHealthcare members throughout the United States. If you are covered by a plan that participates in Passport Connect® with Harvard Pilgrim, Passport Connect® with Medica, a joint offering with Harvard Pilgrim, or a customer-specific provider network, some of these national vendors may be considered non-network. If you need additional assistance, call the toll-free, member phone number on the back of your ID card.

Provider(s)	Phone Number	Website
<b>Cardiac Diagnostic - Cardiac Monitoring Services</b>		
LifeWatch	1-877-774-9846	www.lifewatch.com
<b>Cardiac Diagnostic - Cardiac Monitoring Services &amp; Home INR Monitor/test strips</b>		
CardioNet	1-888-312-2328	www.cardionet.com
<b>Convenience Care Clinic</b>		
MinuteClinic	1-866-389-ASAP (2727)	www.minuteclinic.com
RediClinic	1-866-607-7334	www.rediclinic.com/riteaid
The Little Clinic	1-877-852-2677	http://www.thelittleclinic.com/Pages/Home.aspx
Walgreens Healthcare Clinic (f/k/a Take Care Health)	1-866-825-3227	www.walgreens.com/topic/pharmacy/healthcare-clinic
<b>Dialysis</b>		
DaVita Dialysis	1-866-475-7757 ext. 253706	www.davita.com
Dialysis Clinic, Inc	See website	www.dciinc.org
Fresenius Medical Care	1-866-434-2597	www.fmcna.com
<b>DME - AED - wearable defibrillator</b>		
ZOLL Lifecore	1-800-543-3267	www.zoll.com
<b>DME - Ambulatory Infusion Pumps</b>		
InfuSystem Inc	1-800-962-9656	www.infusystem.com
<b>DME - Bone Growth Stimulator</b>		
Bioventus	1-800-396-4325	www.bioventusglobal.com
EBI	1-800-526-2579	www.biomet.com
Orthofix	1-800-535-4492	www.orthofix.com
<b>DME - Breast pump purchase</b>		
McKesson/Target Breast Pump Program	1-855-406-7867	www.mckesson.com/providers/home-care/mckesson-patient-care-solutions
<b>DME - Breast pump purchase - IN STORE only</b>		

Provider(s)	Phone Number	Website
DME at Walmart	1-800-273-3455	no online purchase
<b>DME - Commodity, oxygen, respiratory</b>		
Lincare - may be known locally by a different name; refer to website	See website	www.lincare.com
Rotech Healthcare - may be known locally by a different name; refer to website	See website	www.rotech.com
<b>DME - Commodity, oxygen, respiratory, negative pressure wound care, manual wheelchairs</b>		
Apria Healthcare	1-800-277-4288	www.apria.com
<b>DME - CPM/continuous passive motion, Thermocomp, TENS</b>		
Kinex Medical Company	1-800-845-6364	www.kinexmedical.com
Otto Bock Healthcare	1-800-328-4058	www.ottobockus.com
<b>DME - CPM/continuous passive motion; bracing</b>		
DJO	1-800 321-9549	www.djortho.com
<b>DME - Diabetic glucometer and supplies</b>		
Arriva Medical	1-800-580-1871	www.arrivamedical.com
<b>DME - Diabetic insulin pump and pump supplies</b>		
MiniMed Distribution	1-877-576-6113	www.minimed.com
<b>DME - Home PT/INR</b>		
Alere Home Monitoring	1-877-262-4669	http://www.ptinr.com/
<b>DME - Incontinence, diapers, soft goods and wound care supplies</b>		
Medline Industries	1-800-633-5463	www.medline.com
<b>DME - Mail order disposable medical supplies including Medicare-covered diabetic supplies (blood glucose monitors, test strips and lancets)</b>		
Byram Healthcare	1-877-902-9726	www.byramhealthcare.com
Edgepark Medical Supplies	1-888-394-5375	www.edgepark.com
Liberty Medical Supply	1-800-695-2500	www.libertymedical.com
McKesson Patient Care Solutions	1-855-404-6727	www.mckesson.com/providers/home-care/mckesson-patient-care-solutions
<b>DME - Mobility products - custom/complex power wheelchairs and seating systems</b>		
Wheelchair Professionals	1-800-729-0871	www.wheelchairprofessionals.com

Provider(s)	Phone Number	Website
<b>DME - Negative pressure wound pump and wound care surfaces/beds</b>		
KCI USA	1-888-275-4524	www.kci.com
<b>DME - Orthotics</b>		
Dynasplint Systems	1-800-638-6771	www.dynasplint.com
<b>DME - Orthotics and Prosthetics</b>		
Linkia Orthotics & Prosthetics	1-877-754-6542	www.linkia.com
<b>DME - Respiratory high frequency chest compression oscillation system (vest)</b>		
Advanced Respiratory	1-800-426-4224	www.thevest.com
Electromed	1-800-462-1045	http://www.smartvest.com/
RespirTech	1-800-793-1261	www.respirtech.com
<b>DME - Speech generating device</b>		
Tobii Dynavox Systems	1-866-396-2869	www.dynavoxtech.com/tobii-dynavox
<b>DME - TENS units</b>		
Electrostim Medical Services, Inc	1-800-588-8383	http://www.wecontrolpain.com
Zynex Medical	1-800-495-6670	www.zynexmed.cohttp://www.zynexmed.com/
<b>DME - Wound care supplies for residents of nursing homes</b>		
Gordian Medical, Inc	1-800-568-5514	www.amtwoundcare.com
<b>DME - Wound care surfaces</b>		
Hill Rom	1-800-445-3730	www.hill-rom.com
<b>Genetics - Telephonic genetic counseling services</b>		
Informed Medical Decisions	1-800-975-4819	www.informeddna.com
<b>Hearing Aid Services - Hearing aid services / hearing testing, evaluation, hearing aid selection and fitting</b>		
EPIC Hearing Health Care	1-866-956-5400	www.epichearing.com
hi HealthInnovations	1-866-926-6632	www.hihealthinnovations.com
<b>Home Health</b>		
Bayada Nurses	1-800-305-3000 / 1-888-422-9232	www.bayada.com

Provider(s)	Phone Number	Website
Heartland Healthcare Services	1-800-736-4427 / 1-419-252-5500	www.hcr-manorcare.com or www.heartlandhomehealth.com
Innovative Senior Care	See website	www.brookdaleliving.com/Innovative-senior-care.aspx
Maxim Health Care Services	1-800-899-9525	www.maximhomecare.com
PSA Healthcare	1-770-441-1580	www.psahealthcare.com
<b>Home Infusion</b>		
AxelaCare	1-877-306-4036	www.axelacare.com
Basic Home Infusion	1-888-822-7428	www.basichomeinfusion.com
Biologics	1-800-856-1984	www.biologicsinc.com
BioScrip Infusion Services	1-866-788-7710	www.bioscrip.com
Lincare Infusion Services	See website	www.lincare.com
Option Care (Formerly Walgreens Infusion Services)	1-855-275-9647	www.optioncare.com
<b>Home Sleep Testing</b>		
NovaSom	1-877-753-3776	www.novasom.com
Virtuox	1-877-337-7111	www.virtuox.net
Watermark Medical	1-877-710-6999	http://www.watermarkmedical.com/
<b>Hospice - Home and inpatient</b>		
AseraCare Hospice	See website	www.aseracare.com
Heartland Healthcare Services	1-800-736-4427 / 1-419-252-5500	www.hcr-manorcare.com or www.heartlandhomehealth.com
Optum Palliative and Hospice Care	1-877-273-5534	www.optumhospice.com
<b>Laboratory - Anatomic pathology - including dermatopathology</b>		
Bako Integrated Physician Solutions	1-877-376-7284	www.bakocts.com
<b>Laboratory - Anatomic pathology - including dermatopathology, gastroenterology, genitourinary, hematology and gynecological pathology</b>		
AmeriPath	1-800-354-3449	www.ameripath.com
StrataDx Pathology	1-800-325-7284	www.stratadx.com
<b>Laboratory - BRCA for breast &amp; ovarian cancer; COLARIS for colon &amp; endometrial cancer; MELARIS for melanoma &amp; pancreatic cancer; Theraguide 5-FU</b>		
Myriad Genetic Laboratories	1-800-469-7423	www.myriad.com

Provider(s)	Phone Number	Website
<b>Laboratory - Clinical, pathology and genetic testing</b>		
ARUP Labs	1-800-522-2787	www.aruplab.com
BioReference Laboratories	1-800-229-5227	www.bioreference.com
Laboratory Corporation of America	1-888-522-2677 (1-888-LABCORP)	www.labcorp.com
Theranos	1-855-843-7200	www.theranos.com
<b>Laboratory - Dialysis testing</b>		
Nationwide Laboratory Services	1-888-377-3522	www.nationwidelab.com
<b>Laboratory - Drug testing, medication monitoring</b>		
Dominion Diagnostics	1-800-511-8427 / 1-800-711-6974	www.dominiondiagnostics.com
<b>Laboratory - Genetic testing</b>		
Foundation Medicine, Inc.	1-888-988-3639	www.foundationmedicine.com
GeneDx	1-301-519-2100	www.genedx.com
Natera, Inc	1-650-249-9090	www.natera.com
Sequenom Laboratories	1-877-821-7266	www.sequenom.com
<b>Laboratory - Genetic testing (OncotypeDx)</b>		
Genomic Health	1-888-662-6897 (1-888-ONCOTYPE)	www.genomichealth.com
<b>Laboratory - Molecular Diagnostics</b>		
Clariant	1-888-443-3311	www.clariant.com
Vericyte	1-888-9AFIRMA	www.veracyte.com
<b>Laboratory - Nerve Pathology (ENFD)</b>		
Therapath Neuropathology	1-800-681-4338	www.therapath.com
<b>Laboratory - Oncometrix, hematopathology, gastrointestinal pathology, dermatopathology, gynecologic pathology</b>		
Poplar Healthcare	1-888-244-7284	www.poplarhealthcare.com
<b>Laboratory - Pathology</b>		
Bostwick Laboratories	1-877-865-3262	www.bostwicklaboratories.com
<b>Laboratory - Predictive genetic testing for breast cancer patients (MammaPrint)</b>		
Agendia	1-888-321-2732	www.agendia.com
<b>Laboratory - Predictive genetic testing for cardiac abnormalities</b>		

Provider(s)	Phone Number	Website
CardioDx	1-866-941-4996	www.cardiodx.com
<b>Laboratory - Prenatal testing</b>		
Ariosa Diagnostics	1-855-927-4672	www.ariosadx.com
PerkinElmer Laboratories	1-888-683-5227	www.ntdlabs.com
<b>Laboratory - Specialty genetic testing</b>		
Integrated Genetics	1-800-357-5744	www.integratedgenetics.com
<b>Laboratory - Specialty infectious disease diagnostic testing, molecular biology, immunology and serology</b>		
Medical Diagnostic Laboratories	1-877-269-0090	www.mdlab.com
<b>Laboratory - Specialty laboratory</b>		
Ambry Genetics	1-866-262-7943	www.ambrygen.com
Counsyl	1-888-COUNSYL (1-888-268-6795)	www.counsyl.com
Good Start Genetics	1-855-765-0845	www.goodstartgenetics.com
<b>Laboratory - Specialty oncology genetic testing</b>		
Integrated Oncology	1-800-447-5816	www.integratedoncology.com
<b>Laboratory - Therapeutic medication monitoring, drug testing</b>		
Aegis Sciences Corporation	1-800-533-7052	www.aegislabs.com
Alere Toxicology	1-800-340-4029	www.aleretoxicology.com
Essential Testing	1-855-623-0623	www.etlab.org
Millennium Health	1-877-451-3534	www.milleniumpulaboratories.com
Precision Diagnostics	1-800-635-6901	www.precisiondxlab.com
<b>Laboratory - Uro pathology specializing in prostate cancer, bladder cancer and stone disease</b>		
OPKO Lab (f/k/a Our Lab)	1-800-883-7999	www.ourlab.net
<b>Laboratory - Xpress Lung test</b>		
Indi	1-855-977-3797 (1-855-Xpresys)	www.indidx.com
<b>Other Specialty Services - Optical services - medical benefits only</b>		
Shopko Eyecare	1-800-791-7333	www.shopko-optical.com
<b>Other Specialty Services - Urgent care services</b>		
Concentra Health Services	See website	www.concentra.com

Provider(s)	Phone Number	Website
<b>Other Specialty Services - Women's health - high risk OB / prenatal care</b>		
Alere Women's and Children's Health	1-800-950-3963	www.alere.com
<b>Specialty Pharmacy</b>		
BioScrip	1-866-788-7710	www.bioscrip.com
Briova	1-866-218-7398	www.briovarx.com
OptumRx	1-888-739-5820	www.optumrx.com
<b>Specialty Pharmacy - Carticel only</b>		
US Bioservices	1-800-801-1140	www.usbioservices.com
<b>Specialty Pharmacy - Infertility</b>		
Freedom Fertility Pharmacy	1-800-660-4283	www.freedomfertility.com
<b>Specialty Pharmacy - Makena and other limited distribution specialty drugs</b>		
Caremark	1-877-287-1234	www.caremark.com
<b>Specialty Pharmacy - Prolastin and Elelyso</b>		
Dohmen Life Sciences	1-866-336-1336	www.dohmen.com
<b>Specialty Pharmacy - Xolair only</b>		
Walgreens Specialty Pharmacy	1-888-282-5166	www.walgreenshealth.com
<b>Specialty Pharmacy and Home Infusion - Enzyme Deficiency, Immune Globulins (IVIG), Pulmonary Hypertension</b>		
Accredo Health Group	1-866-296-4513	www.accredo.com
<b>Transplant</b>		
Transplant Services		<a href="https://www.myoptumhealthcomplexmedical.com/gateway/public/transplants/transplantLinks.jsp">https://www.myoptumhealthcomplexmedical.com/gateway/public/transplants/transplantLinks.jsp</a>
<b>Transportation - Fixed-Wing Air Ambulance</b>		
AirCARE1 International	1-877-760-7760	www.airambulanceone.com
AMR Air Ambulance	1-800-424-7060	www.amr-airambulance.com
Medway Air Ambulance	1-800-233-0655	www.medwayairambulance.com
<b>Urgent Care - Urgent care services</b>		
MedExpress Urgent Care	See website	www.medexpress.com

Provider(s)	Phone Number	Website
<b>Vaccine Program - Influenza (Trivalent, High Dose, Intradermal), Pneumonia, Zostavax, Tdap, Meningococcal, Hepatitis B, TDAP (Tetanus, Diphtheria &amp; Pertussis), Shingles (Zostavax), Meningitis and Hepatitis B (age 18 and up). Worksite Clinics and Retail locations</b>		
Walmart Stores Inc. (d/b/a Walmart and Sam's Club)	See website	www.walmart.com
<b>Vaccine Program - Influenza and Pneumococcal. TDAP (Tetanus, Diphtheria &amp; Pertussis), Shingles (Zostavax), Meningitis and Hepatitis B (age 18 and up) Worksite Clinics and Retail locations</b>		
CVS Pharmacy (d/b/a CVS Pharmacy, Long's Drug, CarePlus Pharmacy)	1-888-358-7468	www.cvs.com
Rite Aid Pharmacy	1-800-RITEAID / 1-800-748-3243	www.riteaid.com
Walgreens Immunization (d/b/a Walgreens, Duane Reade, Jim Meyers, Kerr Drug, May's Drug, Parkway Drug, Super D Drug, The Ryan Pharmacy, USA Drug)	1-800-925-4733	https://www.walgreens.com/pharmacy/immunization/immunization_index.jsp
<b>Vaccine Program - Vaccine Services -Influenza (Trivalent, Quadrivalent, High Dose, Intradermal), Pneumonia, Zostavax, Tdap, Meningococcal, Hepatitis B, HPV, TDAP (Tetanus, Diphtheria &amp; Pertussis), Shingles (Zostavax), Meningitis, HPV, and Hepatitis B (age 15 and up). Worksite Clinics and Retail locations</b>		
Albertsons (d/b/a Albertsons Sav-on, Albertsons Osco)	1-855-798-7267	www.albertsons.com
Kmart Pharmacy	1-800-349-0764	https://pharmacy.kmart.com/shc/RxPageView.do?page=fluprevention
Meijer Pharmacy	1-877-363-4537	http://www.meijer.com/pharmacy
New Albertsons (d/b/a Acme Sav-on, Jewel-Osco, Star Markets, Shaws Osco, Safeway)	1-855-798-7267	www.acmemarkets.com
Safeway, Inc. (d/b/a Safeway, Carrs, Pak'N Save, Pavilions, Randalls, Thom Thumb)	1-855 798 7267	www.safeway.com/shopstores/pharmacy
ShopKo Pharmacy	1-800-791-7333	http://pharmacy.shopko.com/flushots.php



Provider(s)	Phone Number	Website
United Supermarkets (d/b/a United Supermarket, Albertsons Market, Amigos, Market Street)	1-855-798-7267	www.unitedsupermarkets.com
<b>Virtual Visits</b>		
America Well		www.americanwell.com
Doctor on Demand, Inc.		www.doctorondemand.com

**DME - DURABLE MEDICAL EQUIPMENT** is certain medical equipment that is ordered by your doctor for use at home. DME includes but is not limited to: wheelchairs, crutches, hospital bed, IV infusion pump, oxygen equipment, nebulizer, and walker.

**HOME HEALTH/HOME INFUSION CARE** can either be a licensed facility or medical personnel that can provide health care services in the home. Services include but are not limited to nursing visits for infusion services or wound care.

**LABORATORY** means diagnostic testing including routine blood and urine analysis, anatomic pathology, surgical pathology, and specialty or esoteric services.

**SPECIALTY PHARMACY PROVIDER** provides specific drug products directly to customers or physicians.

**WOMEN'S HEALTH** is limited to home uterine monitoring services.