

# **The New Benefits Solution**

Convenient. Low-Cost. Healthcare Options.

# **Save Time, Money & Worry**Reduce Your Healthcare and Lifestyle Expenses

This program is designed to provide the tools, technology, and benefit solutions to make your life easier and keep you and your family healthy and happy. Our benefit packages include access to doctors by phone, mobile app, or video 24/7 with no per visit fee, savings on prescriptions, dental care, eyeglasses, contact lenses and financial wellness resources.

# Choose the Benefit Package to Fit Your Needs

### New Benefits Basic

- ► Telemedicine (\$0 Visit Fee)
- ▶ Vision
- Dental
- ► NB Rx
- ▶ Counseling Services
- ► Financial Wellness

\$25/month

#### New Benefits Standard

- ► Telemedicine (\$0 Visit Fee)
- ► Teladoc Mental Health (\$0 Visit Fee)
- ► Health Advocate<sup>™</sup> Solutions
- ▶ Doctors Online
- ▶ Vision
- ▶ Dental
- ► NB Rx
- ► Alternative Medicine
- ► Caregiver Support
- ► Fertility Advocacy
- ▶ Counseling Services
- ► Financial Wellness
- ► Global Travel Assistance
- ▶ Pet Care

\$40/month

# New Benefits Premium

- ► Telemedicine (\$0 Visit Fee)
- ► Teladoc Mental Health (\$0 Visit Fee)
- ► Health Advocate<sup>™</sup> Solutions
- ▶ Doctors Online
- ▶ Vision
- ▶ Dental
- ► NB Rx
- ► Alternative Medicine
- ► Caregiver Support
- Fertility Advocacy
- ► Counseling Services
- ► Financial Wellness
- ► Global Travel Assistance
- ► Roadside Assistance
- Aura DigitalGuard Complete Family
- ► LawAssure Enhanced
- ► Instant Deals
- ► Pet Care

\$60/month

Included at no extra cost in all 3 packages are discounts for Hearing, Diabetic Supplies, Vitamins, Diagnostic Imaging and Lab Testing

# **High Value Benefits**

We rigorously vet our benefit offerings to ensure we're always providing you the most highly valued solutions.

### The following benefits are available on all plans:

#### **Telemedicine (\$0 Visit Fee)**

Feel better now! 24/7 access to a doctor is only a call or click away with no per visit fee.

#### **Counseling Services**

Need to talk it out? Let experienced counselors help solve personal problems 24/7.

#### **Dental**

Smile brighter with big savings on dental services such as cleanings, X-rays and crowns.

#### **Vision**

Your eyes are the windows to your health. Save 10% to 60% on glasses, contacts, laser surgery, exams and more.

#### **Financial Wellness**

Achieve financial wellness and take on major life changes with live one-on-one coaching from accredited financial counselors and independent learning through online resources.

#### **NB Rx**

Don't let medication costs break the bank! Save big on prescription medications at the pharmacy.

#### **Diagnostic Imaging**

Save money and time with access to pre-negotiated discounted rates on MRI, CT scans, ultrasounds, X-rays, and mammograms at thousands of credentialed radiology centers nationwide

#### Hearing

Find an affordable hearing solution, whether at a retail store or through home delivery.

#### **Vitamins**

Find the best prices online for the most trusted brands of vitamins and wellness products.

#### **Diabetic Supplies**

Save 10% to 50% on diabetic testing supplies mailed directly to your home.

#### **Lab Testing**

Know your numbers! Help monitor your health with 10% to 80% off typical costs of routine lab work.

The following benefits are available on Standard and Premium plans only:

#### Teladoc Mental Health (\$0 Visit Fee)

Receive confidential therapy on your terms with convenient access to licensed therapists at no cost.

#### **Alternative Medicine**

Traditional medicine is not the only answer! Save 10% to 30% on your health and wellness needs.

#### Health Advocate™ Solutions

Your lifeline for healthcare and insurance help. Get one-on-one support from professionals and registered nurses for medical, billing or insurance related issues.

#### **Caregiver Support**

Efficiently manage the care of a loved one with resources that provide organization and support.

#### **Doctors Online**

The fast, easy way to get health information from an online resource you can trust.

#### **Global Travel Assistance**

Got a trip planned? Protect yourself and your loved ones. Help is just a phone call away.

#### **Fertility Advocacy**

Fertility Advocacy by WINFertility guides you every step of the way through your fertility treatment journey, providing education, resources, discounts on medical services, and emotional support for your individual needs.

#### **Pet Care**

Caring for pets can be rrrruff! Keep your pets happy and healthy with discounts on everything from toys and treats to boarding and eats!

The following benefits are available on Premium plans only:

#### **Aura DigitalGuard Complete Family**

Aura DigitalGuard Complete provides comprehensive protection for your money, identity, family, and tech from hackers and online predators, backed by \$5M in ID theft insurance, 24/7 customer support, and White Glove Fraud Remediation to help if you or your loved ones are victims of fraud.

#### LawAssure Enhanced

Need a will, power of attorney or rental agreement? Save hundreds of dollars in attorney's fees with LawAssure Enhanced, an online service making personalized legal document creation easy and accessible.

#### **Instant Deals**

There's an app for that! Find instant discounts on-the-go at thousands of merchants nationwide.

#### **Roadside Assistance**

Stranded? 24/7 help with a flat tire, lock-out, battery, collision and even towing.

# How to Access your Benefits

The New Benefits mobile app and web portal provide you and your family:

## **Easy Access**Benefits are just a 'tap' away



## My Wallet Store all your cards in one place



Download the **New Benefits mobile app** or visit **MemberPortal.NewBenefits.com** to access and use your benefits anytime, anywhere. Follow these simple steps to register your account.

 Download Download the New Benefits mobile app from the App Store or Google™ play.





- 2. **Register** Register your account on the app or the web portal you only need to register once and your login will work for both.
- 3. **Enter ID** Use your Group ID and Member ID from the front of your membership card.

- 4. **Enter Email** Enter your email address this will be your username for the app and portal.
- 5. **Enter Phone Number** Enter your mobile phone number and a password, then proceed.
- 6. **Confirm** You will be prompted to confirm your account through text message or email. Enter the code and continue.

You will also be mailed membership cards and booklets with benefit descriptions and instructions.



Disclosures: **This program is NOT insurance** coverage and does not meet the minimum creditable coverage requirements under the Affordable Care Act or Massachusetts M.G.L. c. 111M and 956 CMR 5.00. It contains a 30 day cancellation period, provides discounts only at the offices of contracted health care providers, and each member is obligated to pay the discounted medical charges in full at the point of service. The range of discounts for medical or ancillary services provided under the program will vary depending on the type of provider and medical or ancillary service received. Member shall receive a reimbursement of all periodic membership fees if membership is cancelled within the first 30 days after the effective date. Discount Plan Organization: New Benefits, Ltd., Attn: Compliance Department, PO Box 803475, Dallas, TX 75380-3475, 800-800-7616. Website to obtain participating providers: MemberPortal.NewBenefits.com. Not available to IA, NY, VT or WA residents. Telemedicine operates subject to state regulation and may not be available in certain states. Mental Health visits are not available 24/7/365 and must be scheduled. Mental Health visits are not available to minors 12 and younger. Mental Health visits with a psychiatrist are not currently available for adolescents ages 13-17. Not all Mental Health specialists will be available in all states. Counseling services are not available for minors 13 and under. Certain services for Diagnostic Imaging may not be available in all geographical locations. Lab benefit not available in NI, NY and RI. This program can be canceled, without notice, at any time, for any reason. On Call International cannot be held responsible for failure to provide services or for delays caused by strikes or conditions beyond its control including, but not limited to, flight conditions or where rendering of service is prohibited by local laws or regulatory agencies. Dependent minors are under 18 years old. Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates or American International Group, Inc. or Assurant. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

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